## GRAVITAS

The Advantage of Innovative Thinking

## University of the West Indies Lecture Series:

#### **Lessons Learned**

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# Reflections on the Entrepreneurial Plunge

- → Founded GRAVITAS in 1996 after a 6 year career at the World Bank.
  - Sought freedom of thought without burden of corporate politics
    - Knowing self-limitations
  - Lulled into private endeavor by clients
    - The power of always doing your best
  - Early success breeds fans AND foes
    - Challenges will come in startling forms.
- Proud to have survived: 98, 00, 03, 07, 08.

# Financial Sector and Entrepreneurship

- Financial Sector No better place for creativity in problem-solving
- ♦ Financial Sector No better place for payfor-performance linkages
- Challenges in scaling up
  - Strategic partnerships hard to come by
  - Finding the right people under the right incentives is like finding the Holy Grail.

### What Matters: Transparency

- Transparency = Credibility
- Clients must understand what you do and how you do it (should be able to explain it)
- Complexity does not make you look smarter
- More transparency more comfort
- ◆ More comfort more market share.

### What Matters: Liquidity

- ◆ Liquidity = Trust
- Clients must know upfront what liquidity conditions they are exposed to
- No surprises (disclosures)
- Make clients understand
  - Hi liquidity = Lo risk = prospective Lo returns
  - Lo liquidity = Hi risk = prospective Hi returns.

#### What Matters: Communications

- Keep your clients informed
- Attempt to communicate with your foes
- ◆ Form and Substance of communication matter
- When in doubt communicate.

#### What Matters: Ethics

- You'll have competitive pressures
- You'll have financial bumps in the road
- You'll have unethical adversaries
- You will be challenged
- You will make mistakes

Keep to the "straight and narrow"

#### What I have learned:

- You will have doubts persistence
- Challenges will come from the most unexpected places - friends
- Support will come from the most unexpected places - foes
- ◆ The entrepreneurial journey is more rewarding than the final destination.

### Takeaways

- ◆ There is no more fulfilling experience then striking it on your own and building something from nothing
- ◆ There is no deeper challenge then to persuade your fellow man that your widget is the better solution
- ◆ There is no better reward then to achieve the modicum of success the right way: ethically.

### Personal Bibliography

- ◆ The Partnership Charles Ellis
- ◆ Financier (A. Meyer) Cary Reich
- The Last Tycoons William Cohan
- ◆ The Deal Donald Trump
- ◆ Competitive Strategy Michael Porter
- Juggling Elephants Loflin & Musig